

Dovercourt Surgery

Practice Newsletter

Dear Patients

Another year draws to a close and a lot has happened at Dovercourt since Christmas 2006!

1. Staff changes

Dr Mark Lankshear left to live in New Zealand and has been missed by us all. Dr Diana Smallwood worked with us for 6 months and some patients remembered her from her previous time at the surgery 10 years ago. We said goodbye in October and wish her all the very best in the future.

Dr Rob Liley left us at the end of November after 3 years and has become a partner at Richmond Road Surgery. We congratulate him and wish him well. Dr Deirdre Walker is working as a locum with us until April 2008 when a new partner – Dr Ruth Pavlovic is due to join the Practice.

Dr Walker has been a very welcome addition to the team.

We also welcome Dr Ash Zaman who joined us at the beginning of December, some of you may know him from when he worked as a locum doctor for us.

Ash would like to say

“Hi All, I have trained at Sheffield Medical School and have been a doctor for over 12 years. It’s a pleasure to have worked temporarily in the past and I am pleased to join permanently. Seasons greetings and good wishes for Christmas and the New Year to you all.”

2. Reception changes

We would like to welcome Pat Palfreyman to the Reception Team

4. District Nursing Team – the District Nurses were moved by the PCT to a base at Norfolk Park Health Centre and now look after patients from both Practices. You can still contact them on their number at Dovercourt surgery. The Team has not changes and still consists of Sharon, Julie, Lesley, Chris and Eve.

5. New Building

The huge new surgery is springing up on Skye Edge Avenue at an amazing speed! The shell should be completed by Christmas and we should be ready to move in by mid-April. There will be a large pharmacy run by Steve and Louise from Skye Pharmacy at the front of the building. The surgery will occupy most of the lower and first floors and there will be some development space to allow the surgery to grow with time – something we have not had here at Dovercourt.

There will be a staff car park and a large patient car park – 50 spaces in all! Look out for a display on the new building in the lobby after Christmas.

4. Your surgery – your views!

We are very keen to know what you would like to see at the new surgery so please let us know your views, whatever they are. After Christmas there will be paper and a suggestion box on Reception and you can also leave email messages on the Practice email – Dovercourt.surgery@gp-c88087.nhs.uk We hope to use the land around the surgery as allotments and plant fruit trees instead of landscaping it. This will allow anyone who is interested to get involved in growing food and developing the space.

If you are at all interested in this, you can:

- Speak to Dr Read
- Leave a note in the suggestion box
- Leave an email message on the website

5. Practice Website

We now have a new website – www.dovercourtsurgery.co.uk

This provides information on the surgery and services and allows you to use the email to contact the Practice regarding cancelling appointments, requesting medication and leaving messages. These are looked at every day. You can also use text messaging to cancel appointments 07781472825

6. Patient Reps Group

The Practice has had a Patient Representatives Group for many years that meets every 2-3 months. As we are planning and introducing new changes when we move to Skye Edge Avenue – it would be great for us to enlarge the Group so that we can benefit from your views and needs. We would really welcome new members of all ages as your views are extremely important to us. If you would like to find out more – contact Reception or leave a note for Paul Wike or Michelle Wilde. We look forward to working with you!

FINALLY – this will be our last Christmas at Dovercourt Surgery on City Road. We have been happy here and will be sad to leave in some ways. However, we have outgrown our cosy little home and look forward to a bigger, better and more comfortable Dover court Surgery on Skye Edge Avenue! We especially look forward to a bigger car park!

Thank you again for being such very patient Patients, for putting up with the crowded waiting room, the really small blood-taking room, the ghastly car park and being seen in all sorts of nooks and crannies when consulting rooms are busy.

You are a pleasure to look after and we feel privileged to be your Primary Health Care Team!

With very best wishes to you all and to your families at Christmas and here's to a wonderful New Year for us all!!